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Privacy Policy Statement

This is the web site of Capital City Appliance.

Our postal address is 12 Grenfell Crescent, Ottawa, Ontario K2G 0G2.

We can be reached via e-mail at info@bbqing.com or you can reach us by telephone at (613) 228-0009.

This Policy applies to Capital City Appliance & BBQ.
It is effective on May 1, 2005

1. Data Collection

For each visitor to our Web page, our Web server automatically recognizes only the consumer's domain name, but not the e-mail address (where possible). We collect (i) only the domain name, but not the e-mail address of visitors to our Web page, (ii) the e-mail addresses of those who post messages to our bulletin board, (iii) the e-mail addresses of those who communicate with us via e-mail, (iv) the e-mail addresses of those who make postings to our chat areas, (v) aggregate information on what pages consumers access or visit, (vi) information volunteered by the consumer, such as survey information and/or site registrations, as well as (vii) name and address, telephone number, fax number, and payment information (e.g., credit card number and billing address).

The information we collect is used (i) for order fulfillment, (ii) for internal review and is then discarded, (iii) to improve the content of our Web page, (iv) to notify consumers about updates to our Web site, (v) to contact consumers for marketing purposes but not shared with other organizations for commercial purposes, (v) for legally required disclosures (ie. at the request of governmental authorities conducting an investigation, to verify or enforce compliance with the policies governing our Web site and applicable laws or to protect against misuse or unauthorized use of our Web site,) or (vi) by a successor entity in connection with a corporate merger, consolidation, sale of assets or other corporate change respecting the Web site.

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If you do not want to receive e-mail from us in the future, please let us know by sending us e-mail at the above address, calling us at the above telephone number, or writing to us at the above address.

If you supply us with your postal address on-line you will only receive the information for which you provided us your address. Persons who supply us with their telephone numbers on-line will only receive telephone contact from us with information regarding orders they have placed on-line.

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From time to time, we may use customer information for new, unanticipated uses not previously disclosed in our privacy notice. If our information practices change at some time in the future we will post the policy changes to our Web site to notify you of these changes and provide you with the ability to opt out of these new uses. If you are concerned about how your information is used, you should check back at our Web site periodically. Customers may prevent their information from being used for purposes other than those for which it was originally collected by e-mailing us at the above address, calling us at the above telephone number, or writing to us at the above address.

5. Access to your Information

Upon request we provide site visitors with access to all information that we maintain about them. Consumers can access this information by sending us e-mail us at the above address, or writing to us at the above address. Consumers can have this information corrected by sending us e-mail at the above address, calling us at the above telephone number, writing to us at the above address.

6. Security

When we transfer and receive certain types of sensitive information such as financial information, we redirect visitors to a secure server and will notify visitors through a pop-up screen on our site, We have appropriate security measures in place in our physical facilities to protect against the loss, misuse or alteration of information that we have collected from you at our site.